

Finding the Model or Serial Number of Creative Products

Keywords / Key Phrases: creative model number, creative product names, creative product serial number, identifying creative products, creative Sound Blaster, creative zen MP3 players, creative Speakers, creative Headphones, creative web cameras, creative model number list

It is important to know the product name or model number in order to identify the appropriate trouble shooting steps for the issue.

If you know the product name or the model number of your product, you can search by its product name or model number or select your product and your operating system manually. The following list is provided for your convenience for matching product model numbers with product names.

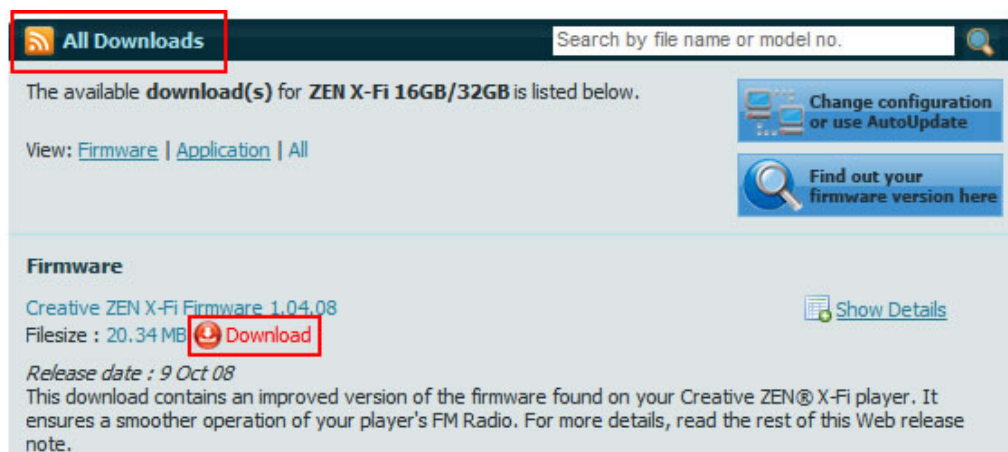
You can find your model number in the list below:

- [Sound Blaster Products](#)
- [Speaker Products](#) (these products do not require drivers)
- [Headphone Products](#) (these products do not require drivers)
- [Camera Products](#)

To locate the serial number of your device, refer to the respective articles:

- [Sound Blaster Products](#)
- [Camera Products](#)
- [Speaker / Headphone Products](#)

Note: For drivers/firmwares/application downloads, do select a product category at support.creative.com first followed by the product which applications you would like to download. The download section is indicated below the product image:



All Downloads Search by file name or model no.

The available **download(s)** for **ZEN X-Fi 16GB/32GB** is listed below.

View: [Firmware](#) | [Application](#) | [All](#)

[Change configuration or use AutoUpdate](#)

[Find out your firmware version here](#)

Firmware

Creative ZEN X-Fi Firmware 1.04.08 [Show Details](#)

Filesize : 20.34 MB [Download](#)

Release date : 9 Oct 08

This download contains an improved version of the firmware found on your Creative ZEN® X-Fi player. It ensures a smoother operation of your player's FM Radio. For more details, read the rest of this Web release note.

Last updated: April 15, 2016

Further Suggestions

SID64507: [Where Can I Download the Latest Creative Drivers/Applications?](#)